Wiltshire Council Where everybody matters

AGENDA

Meeting:	Licensing Committee
Place:	Council Chamber - Council Offices, Browfort, Bath Road, Devizes SN10
	2AT
Date:	Wednesday 6 June 2012
Time:	10.30 am
	Wednesday 6 June 2012

Please direct any enquiries on this Agenda to Marie Gondlach, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 713 597 or email <u>marie.gondlach@wiltshire.gov.uk</u>

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at <u>www.wiltshire.gov.uk</u>

Membership:

Cllr Desna Allen	Cllr George Jeans
Cllr Richard Beattie	Cllr Jacqui Lay
Cllr Peggy Dow	Cllr Bill Moss
Cllr Rod Eaton	Cllr Pip Ridout
Cllr Jose Green (Vice Chairman)	Cllr Bill Roberts
Cllr Malcolm Hewson	Cllr Jonathon Seed (Chairman)

Substitutes:

Cllr Liz Bryant Cllr Allison Bucknell Cllr Trevor Carbin Cllr Ernie Clark Cllr Bill Douglas Cllr Mary Douglas Cllr Jon Hubbard

AGENDA

1. Apologies and changes to committee membership

To receive any apologies and note the following changes to the committee membership:

Cllr Pip Ridout to replace Cllr Nina Philips as member of the committee.

Cllr Mary Douglas to replace Cllr Pip Ridout as substitute member of the committee.

Cllr Jose Green appointed as Vice Chairman.

2. Chairman's Announcements

3. **Declarations of Interest**

To receive any declarations of personal or prejudicial interests or dispensations granted by the Standards Committee.

4. **Public Participation**

The Council welcomes contributions from members of the public.

Statements

If you would like to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the meeting. Up to 3 speakers are permitted to speak for up to 3 minutes each on any agenda item. Please contact the officer named above for any further clarification.

Questions

To receive any questions from members of the public or members of the Council received in accordance with the constitution. Those wishing to ask questions are required to give notice of any such questions in writing to the officer named above no later than 5pm on Monday 28 May 2012.

Please contact the officer named on the first page of this agenda for further advice. Questions may be asked without notice if the Chairman decides that the matter is urgent.

Details of any questions received will be circulated to Committee members prior to the meeting and made available at the meeting and on the Council's website.

5. Increase of Taxi Tariff - South Zone (Pages 1 - 96)

This report by Kate Golledge (Public Protection Manager Safer Communities and Licensing) is to inform the committee of the changes in the current tariff and the main reasons for objection to those changes.

It recommends that the Licensing Committee consider the objections and implement a new taxi tariff to take effect within two months from 5 April 2012, with a recommended implementation date of 7 June 2012.

6. Increase in Taxi fees (Pages 97 - 104)

This report by Kate Golledge (Public Protection Manager Safer Communities and Licensing) is to enable the committee to consider the responses to the proposed increase of Hackney Carriage and Private hire fees for the regulated zone of Wiltshire Council following the 28 day public consultation.

It recommends that the Licensing Committee consider the objections and increase the fees to:

- £180 for vehicle licenses;
- £91 for newly licensed drivers; and
- £30 for each knowledge test carried out.

The increase in fees to take effect from 01 July 2012.

7. Change to Scheme of Delegation (Pages 105 - 114)

This report by Kate Golledge (Public Protection Manager Safer Communities and Licensing) informs members of the additions and amendments necessary to the scheme of delegation specifically to licensing in the Constitution due to changes in the primary legislation.

It is recommended that the Licensing Committee approve the additions and amendments to the scheme of delegation as detailed within this report and recommends them to Council for its approval

8. **Dates of Future Committee Meetings**

Members are asked to note the future meetings of the Licensing Committee, all to commence at 10.30am:

Friday 14 September 2012 - Committee Room A, Monkton Park, Chippenham

Monday 12 November 2012 – Council Chamber, Monkton Park, Chippenham

9. Urgent Items

Any other items of business, which in the opinion of the Chairman, should be taken as a matter of urgency. Urgent items of a confidential nature may be considered under Part II of this agenda.

This page is intentionally left blank

Wiltshire Council

Licensing Committee

28 May 2012

Increase of Taxi Tariff – South Zone

Executive Summary

This report considers the responses to the proposed increase of the taxi tariff in the South area of Wiltshire Council following public consultation. It informs Members of the changes in the current tariff and the main reasons for objection to those changes.

Proposal

The Licensing Committee consider the objections and implement a new taxi tariff to take effect within two months from 5 April 2012, with a recommended implementation date of 7 June 2012.

Reason for Proposal

This is a statutory requirement for the Council.

Maggie Rae

Corporate Director of Public Health and Public Protection

Wiltshire Council

Licensing Committee

28 May 2012

Increase of Taxi Tariff – South Zone

Purpose of Report

To consider taxi tariff (fare) rise for implementation in the South Zone following public consultation.

Background

The Local Government (Miscellaneous Provisions) Act 1976 allows Councils to set the fares for hackney carriages (taxis). These are the fares for journeys that are not booked in advance. This enables the customer to know the maximum fare that they can be charged for any journey in a licensed taxi irrespective of whether they flag a taxi down in the street or use a taxi rank.

The arrangements for journeys booked in advance are different as the customer can negotiate a maximum fare.

The current tariff is attached at Appendix A.

A rise in the taxi tariff was requested by the taxi trade in March 2011 due to the increase in fuel, insurance and vehicle running costs and there had been no increase in tariff since August 2008. This was the first requested rise from the trade in the South since Wiltshire Council was formed in April 2009.

A proposed tariff was circulated to all proprietors in June 2011, attached at Appendix B. A number of objections were received from the trade concerning the loss of extras and the extra night time tariff. A petition of 46 signatories requested that the tariff be left as it is.

The letters of objection are attached as Appendix C.

Due to the number of objections received by Wiltshire Council this tariff was not advertised as the advertising cost which is borne by the trade would be in the region of £850. A letter was again sent to all proprietors with a pro-forma attached asking for proprietors' views on an increase in tariff, the existing 3 tariff structure, extras and the night time tariff. The letter and Pro-forma are attached at Appendix D.

110 letters were sent and 44 replies were received of these 84% wanted a tariff increase. 89% wanted to keep the 3 tariff structure. Half of those who replied were in favour of having no extras on the tariff. 80% did not wish to have an extra night time tariff.

The pro-forma replies are attached as Appendix E.

The multi seat tariff is in use in the other 3 zones of Wiltshire Council, but was unpopular with the South Zone trade. To try and progress the matter another tariff proposal was sent to the trade in the same 3 tariff format currently in use. As a step towards harmonising the tariff no extras were included apart from a soiling charge. No objections were received from the trade so the tariff was advertised in the Salisbury Journal on 5th April 2012.

The second proposed tariff is attached as Appendix F.

25 objections have been received from the trade against the proposed tariff.

The letters of objection and correspondence are attached as Appendix G.

Key differences between the existing and proposed tariff

The current South Zone tariff has `extras' that are added to the meter fare at the driver's discretion. Some drivers do use them which can lead to conflict with passengers when they get charged more than a driver who chooses not to use the `extras`. The other 3 Wiltshire Council Zones do not use the extras system as the five tariff system allows drivers of vehicles licensed for more than four passengers to charge more. The use of an `extras` button is not best practice as it is not transparent to the travelling public. It can be confusing to both elderly passengers and those who are the worse for wear through the consumption of alcohol. It is hoped that in the future there will be one tariff to cover the whole of Wiltshire council's regulated area, removing the practice of using an extras button will be a step towards this one tariff. The removal of the extras led to objections being received to the proposed tariff from the members of the trade that use the extras.

Options

After consideration of the consultation responses officers have proposed the following modified tariff:-

Tariff One	First 352 yards (1/10 th	Each subsequent 176	Waiting time for each
6am to 10pm	of a mile or 161m) or part thereof	yards (1/10 th of a mile or 161m) or part thereof 20p	48 seconds (=£15 per hour)
	£2.80		20p
Tariff Two 10pm to 6am and on all Public Holidays with the	First 352 yards (1/10 th of a mile or 161m) or part thereof	Each subsequent 176 yards (1/10 th of a mile or 161m)	Waiting time for each 60 seconds (=£18 per hour)
exception of those covered by Tariff 3	£3.90	or part thereof 30p	30 p

Tariff Three	First 352 yards (1/10 th	Each subsequent 176	Waiting time for each
Obviatore Device d Nava	of a mile or 161m) or	yards (1/10 th of a mile	60 seconds (=£24
Christmas Day and New	part thereof	or 161m)	per hour)
Years Day	£5.60	or part thereof 40p	40p
	23.00		400
Soiling Charge – where th	ne taxi or seating is soiled o	or defecated by any	
passenger or animal, which	n necessitates cleaning bef	fore the vehicle can be	0400
used again for public hire			£100
Mileage Charges			I
	1 st Mile	2 nd Mile	Each sub mile
Tariff One			
6am to 10pm	£4.60	£6.60	£2.00
£2.80 + £1.80			
Tariff Two			
10pm to 6am	£6.60	£9.60	£3.00
£3.90 + £2.70			
£3.90 + £2.70			
Tariff Three			
Christmas Day and New	£9.20	£13.20	£4.00
Years Day	~0.20	210.20	21.00
£5.60 + £3.60			

TRADE PROPOSAL FOR TAXI TARIFF INCREASE - SALISBURY

Tariff One	First 352 yards (1/10 th of	Each subsequent	Waiting time for
	a mile or 161m) or part	176 yards (1/10 th	each 48
6am to 10pm	thereof	of a mile or	seconds
	£3.20	161m)	(-C1E par baur)
	£3.20	on month the end of	(=£15 per hour)
		or part thereof	20p
		20р	
Tariff Two	First 352 yards (1/10 th of	Each subsequent	Waiting time for
	a mile or 161m) or part	176 yards (1/10 th	each 60
10pm to 6am and on all	thereof	of a mile or	seconds (=£18
Public Holidays with the	04.50	161m)	per hour)
exception of those	£4.50		
covered by Tariff 3		or part thereof	30p
		30p	

Tariff Three Christmas Day and New Years Day	First 352 yards (1/10 th of a mile or 161m) or part thereof £6.00	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 40p	Waiting time for each 60 seconds (=£24 per hour) 40p
SURCHARGES			10
'Fuel Surcharge' per jour	ney		40p
For use of the boot			60p
For each dog or other ar	imal carried at the discret	tion of the driver	60p
(no charge for guide dogs/	hearing and certain other as	ssistance dogs	
Under DDA 1995)	60-		
For each person carried	60p		
Soiling charge - whether	taxi or seating is soiled or d	efecated by any	
passenger or animal, whic	h necessitates cleaning bef	ore the vehicle	
can be used again for pub	lic hire.		£100
Mileage Charges	1 st Mile	2 nd Mile	Each sub mile
Tariff One 6am to 10pm			
£3.20 + £1.60	£4.80	£6.80	£2.00
Tariff Two 10pm to 6am			
£4.50 + £2.40	£6.90	£9.90	£3.00
Tariff Three Christmas Day and New Years Day £6.00 + £3.20	£9.20	£13.20	£4.00

The modified tariff proposed by officers would make the two mile cost on tariff one $\pounds6:60$

The modified tariff proposed by the trade with the extras for two miles on tariff one \pounds 7:80

If the modified tariff proposed by officers was implemented, the South area of Wiltshire council would be the fourth highest two mile tariff one in the country.

If the modified tariff proposed by the trade was implemented, the South area of Wiltshire council would be the most expensive two mile tariff one in the country by fifty pence. (Source Private Hire and Taxi Monthly)

Currently the two mile tariff one cost throughout the North, West and East areas of Wiltshire council is £6:00 (59th, 64th and 55th position nationally).

The Licensing Committee now needs to determine the new tariff to come into effect on or before the 7^{th} June 2012.

This must be one of the following:

- a. The tariffs as advertised for consolation, or;
- b. As existing, or;
- c. Any modified tariff between the two.

Any tariff change will need to come into operation on or before the 7th June 2012.

Environmental Impact

There is minimal environmental impact of these proposals.

Equality and Diversity

The impact of these proposals is assessed as 'low' against the Council statutory responsibilities.

Risk Assessment

If an increase in the maximum tariff rate cannot be agreed, the Council could be open to legal challenge by the taxi trade.

Financial Implications

Additional costs would be incurred if the tariff needs to be re-advertised; however the council is not legally bound to re-advertise any changes.

Legal Implications

The Council has consulted on the proposed tariff increase and has considered any objections before adoption as required by law.

Conclusion

After the public consultation process 25 letters of objection were received from members of the trade. There is a demonstrated need for an increase in the current tariff which has been requested by the trade.

The proposed increase as advertised was drawn up in collaboration with the trade and was felt to be reasonable as no increase has been given since August 2008.

Recommendation

The Licensing Committee consider the objections and implement a new taxi tariff to take effect within two months from 5 April 2012, with a recommended implementation date of 7 June 2012.

Maggie Rae Corporate Director of Public Health and Public Protection

Report Author: Kate Golledge, Public Protection Manager Safer Communities and Licensing

Contact Details: <u>kate.golledge@wiltshire.gov.uk</u>

Background Papers

Local Government (Miscellaneous Provisions) Act 1976 Taxis- Licensing Law and Practice

Appendices

- Appendix A The current table of fares for the South Zone
- Appendix B The proposed tariff circulated to the trade in June 2011
- Appendix C The letters of objection to the first proposal
- Appendix D Letter and Pro-forma sent to the trade in November 2011
- Appendix E Replies to the Pro-forma
- Appendix F The second proposed tariff and letter

Appendix G – Objections to the second proposed tariff

This page is intentionally left blank

łb	£11.40	£7.80	Tariff 3 (Xmas day & New Years Day) £5.00 + £2.80	CC preservations.rud	Wiltshire Courters	Viltshire	
th	£7.30	£4.90	Tariff 2 (11pm to 7am) £3.40 + £1.50	ire Council, (Hackney Carriage and Private Hire Licensing, Wiltshire Council, PO Box 2281, Salisbury Wiltshire SP2 2HX <i>direct line</i> : 01722 434243 www.wiltshire.gov.uk	riage and Private Hire Licensing D Box 2281, Salisbury Wiltshire <i>direct line</i> : 01722 434243 www.wiltshire.gov.uk	Hackney Car P(
				40p	40p	£5.00	
b	£2 70	£3.00	Tariff 1 (7am to 11pm) £2.50 + £1.40	(=£24 per hour)	(1/9 th of a mile or 178m) or part thereof	or part thereof	and New Years Day
Each	2 nd Mile	1 st Mile	MILEAGE CHARGES	Waiting time for each 60 seconds	Each subsequent 195 yards	First 390 yards (2/9 th of a mile or 356m)	TARIFF THREE Christmas Day
				30p	30p	£3.40	oj tamo
					part thereof		those covered
		£75		hour)	or 201m) or		exception of
for pu	used again	hicle can be	cleaning before the vehicle can be used again for pu	(= £18 per	(1/8 th of a mile	or part thereof	Holidavs with the
leces	mal, which r	enger or ani	defecated by any passenger or animal, which neces	for each	220 vards	(3/8" of a mile	11pm to 7am
g is sc	axi or seating	where the ta	Soiling charge – where the taxi or seating is so	Waiting time	Each	First 660 yards	TARIFF TWO
	xcess of one	carried in e	 For each person carried in excess of one 				
1995	is under DDA	istance dog	certain other assistance doos under DDA 1995	200	20p	£2.50	
he dis	I carried at t	other anima charge for g	 For each dog or other animal carried at the dis of the driver (no charge for guide dogs/hearing) 	(inoni)	part thereof		
		ot	 For use of the boot 	(= £15 per	(1/9" of a mile	356m)	
	1	[,] per journey	 "Fuel Surcharge" per journey 	48 seconds	195 yards	of a mile or	「「「「「「」」
			EXTRAS	for each	Each subsequent	First 390 yards (2/9 th	7am to 11pm
ES	EXTRAS/MILEAGE CHARGES	MILEAG	EXTRAS/	FARES		13th AUGUST 2008	MAXIN

Day) he vehicle can be used again for public hire er assistance dogs under DDA 1995) 40p g or other animal carried at the discretion arge" per journey 20p £75 passenger or animal, which necessitates ge - where the taxi or seating is soiled or rson carried in excess of one 40p r (no charge for guide dogs/hearing and 1st Mile £4.90 £7.80 £3.90 2nd Mile £11.40 £7.30 £5.70 Each sub mile £3.60 £2.40 £1.80 Page 9

This page is intentionally left blank

SOUTH ZONE (PROPOSED)

	MAX		ABLE O	F FARES			
		JULY	2011				
	Vehicles u	p to 4 sea	ts	Vehicles wit	h more than 4 s	eats carrying	
				more than 4 passengers		gers	
06:00 - 22:59	Tar	iff 1		Tariff 2			
23:00 - 01:59							
And Sundays, Bank							
Holidays, Public Holidays							
and Easter Sunday	Tar	Tariff 2		Tariff 4			
and 20:00 to 23:59							
Christmas Eve and New							
Years Eve							
02:00 - 05:59			8				
And Christmas Day,	Tar	iff 2		Tariff 5			
Boxing Day and New	Tariff 3						
Years day							
	Tariff 1	Tarif	f 2	Tariff 3	Tariff 4	Tariff 5	
Flagfall (inclusive 1/10)	£2.60 (1/10)	£3.40 (3/10)	£5.00 (2/10)	£6.00 (4/10)	£6.40 (5/10)	
Subsequent 176 yd or	20p	30p		40p	50p	600	
161m (1/10 mile)	200	SOP		чор	500	60p	
Waiting time per minute	20p	20p		40p	50p	60p	
or part there of	200	30p		400	50p	00p	
Soiling Charge (minimum)	£100						
Mileage Charge	1 st mile 2 nd		2 nd m	ile	Each subs	equent mile	
Tariff 1	£4.40		£6.40		£2.00	£2.00	
Tariff 2	£5.50		£8.50	0 £3.00			
Tariff 3	£8.20		£12.2	20	£4.00		
Tariff 4	£9.00	194. 2.3.4	£14.0	00	£5.00		
Tariff 5	£9.40		£15.4	10	£6.00		

This page is intentionally left blank





15th June 2011

Mrs Kate Golledge Licensing Manager Wiltshire Council Monkton Park Chippenham Wiltshire SN15 1ER

Dear Kate

RE: Proposed Increase of Taxi Tariff

With regards to the recent proposal for an increase in Taxi tariff, we think that the large increase for the night tariff (2 a.m. to 5.59 a.m.) is too severe financially in this current economic climate, also the extra charge for 5 to 8 seaters is far too high. We suggest we keep the existing 3 tariff system, but increase the overall tariff by 15%, the public are expecting there to be an increase, due to the fuel costs etc, but we do need to keep a fair balance between an acceptable increase and not so high an increase that it would be to our detriment, and we will lose business.

We feel the best way forward is for you to come down to Salisbury and discuss an increase and work out a tariff option for the trade to vote on at a later date.

We look forward to hearing from you. Many thanks.

Yours sincerely







11 June 2011

Dear Madam,

RE: PROPOSED TAXI TARIFF INCREASES

In response to your letter of 03 June 2011 regarding tariff increases.

I firmly believe that having tariff 3 between 2am and 6am will decimate and ultimately destroy an already fragile late night taxi trade in Salisbury as this proposal more than doubles the current cost of late night taxi travel. I think that tariff 3 should be just for Christmas Day, Boxing Day and New Year's Day.

Tariff 2 on a Sunday, I think, is reasonable as is the \pounds 100 soilage charge. There seems to be no change to the pull off charges and I would suggest that they are increased to \pounds 3 on tariff 1 and \pounds 4 on tariff 2.

In your letter, you correctly state that we have had no increase in 3 years with prices rising sharply but it seems tariffs 1 and 2, especially, have a minimal suggested increase. I would propose that a larger increase (maybe 1/11 of a mile) instead of 1/10 of a mile would be appropriate and no tariff 3 between 2am and 6am.

Also, I do not understand why multi-seaters have a tariff 4 and 5 as this will only cause more problems on the taxi ranks with customers walking the ranks to negotiate lower fares causing resentment and bad feeling between already pressurised rival taxi drivers.

After speaking with the majority of taxi drivers in Salisbury, it would seem that the general consensus of opinion is as stated above and I would implore you to give serious consideration to any changes that are to be made.

Yours faithfully



Independent Salisbury District Taxi Driver





Dear Mrs Kate Golledge.

I feel that I have to inform you that I strongly disagree with the proposed changes in the new taxi tariffs for the south zone.

I do believe that an increase has to be made due the reasons stated in you letter i.e. fuel, insurance etc but feel that the price structure of tariffs 3,4 and 5 needs scrapping I feel that we need to stay with a 3 tariff system as we do already charging an increased rate that is transparent to all types of vehicle regardless of amount of passengers travelling. Keeping the added person extra can then be charged by the taxi proprietor at his or hers discretion.

To back this case I would like to give you an example. Presently a journey from Salisbury to Tidworth (15 Miles) with 5 people on board after 11pm the max charge would cost £43. With the new price structure the price is going to work out at somewhere near £92. This is not only a massively excessive charge but one that will not be tolerated by customers.

As you know we are in difficult times and by using rate 3, 4 and 5 this could seriously damage not only our income, but those of bars, restaurants, entertainment venues etc within the local area.

I would like to propose that we stay with the same tariff system as we have now including charging the same prices on a Sunday and with tariff 1 from 7am till 10.59 pm.Tarrif 2 then runs from 11pm through to 6.59am.Tarriff 3 then only needs to be used on Christmas Day, Boxing Day and New Years Day.

I hope that you will be able to understand my views on this matter and take them into consideration on this very important matter.

Best wishes,



The Value Cars Group

Mrs Kate Golledge Licensing Manager Wiltshire Council Monkton Park Chippenham Wiltshire SN15 1ER

RECEIVED 13 JUN 2011 ENVIRONMENTAL

Dated 07.06.11

Reference- Proposed tariff increase for South Zone

Dear Mrs Golledge,

Thank you for sending me the proposed new tariff increase, I have studied this very closely and although I agree with some parts of the proposed new structure the plan to have an increased tariff between 2am-5:59am would have a really damaging effect to the entire taxi industry in the South Zone.

I totally agree we need an increase to cover rising costs of fuel/ insurance etc but the proposed tariff 3 and 5 will be absolutely detrimental to our industry. Christmas day and New years day would be fine but as we are a military town we would loose our bread & butter work at the weekends from the soldiers as they just would not be able to afford to visit Salisbury for a night out and they would be encouraged to visit other city's where the transport would be a lot cheaper.

I urge you to reconsider this proposal and I am more than happy to discuss this with you in more detail. I own a fleet of around 80 Taxi and private hire vehicles in the South Zone and my drivers feel exactly the same.

I look forward to hearing from you.

Kindest regards

Group Managing Director



Value Cars Fach 01723 Sososo



Constant and an and a standard and an standard and a standard and and a standard and a standard and a standard and and and and a standard and and a stand



Calue R Weekinni Transfer 21722 (Source



10121 J22003



1 alas Cu 1 alas Cu 03 722 33535

Registered Office: Unit 7, Norton Enterprise Park, Whittle Road, Churchfields, Salisbury, Wiltshire SP2 7YS Company Registration No: 3715221 Director: A Sainsbury Administration Tel: 01722 506060 Fax: 01722 555454

Enviromental Policy Compliant to ISO14001

Edexcel BTEC Training Provider

Page 16

20 JUN 2011 Salisbury SP2 2HX

Dear k Golledge

I am writing this letter on behalf of myself and all those that have signed it regarding the new tariff proposal for Salisbury. We believe that there is not only not enough work for taxis in Salisbury but the work that there is at present would considerably drop-off due to the proposed tariff system. We are all in agreement that the "extras" system should some how be incorporated into the tariffs but that the tariffs should stay at there respected times and frequency as they are at present.

Although we appreciate the fact that there has been no increase in tariff prices for 3 years and acknowledge the rise in fuel costs and insurance prices, we believe that the income in which we already struggle to achieve would be impossible to reach if the proposal went ahead due to the detrimental effect in which it would have on the trade. The simple fact is that if the proposal were to go ahead all taxi drivers would struggle to provide for themselves and for their families in this current economic climate. We are all against this new proposal and feel very strongly about it as it affects our livelihood directly. Custom would completely drop because people just wont pay those prices. We urge you to please take our thoughts into consideration and maybe leave the tariffs as they are at present and re-address the change in a year's time when Salisbury's economy has hopefully strengthened. Hackney Carriage and Private Hire Licensing Public Protection Services Wiltshire Council PO Box 2281, Salisbury SP2 2HX

9th June 2011

For the attention of K Golledge, Licensing Officer.

With reference to your letter dated 3^{rd} June 2011, regarding the proposed tariff increase. We, the undersigned, would to like advise you of our strong opposition to the rate increase that you are proposing. Whilst we do agree that a tariff increase is required, as we have not had an increase in the last 3 years, the severity of the increase that you are proposing, we believe, will permanently damage the Taxi trade in Salisbury.

We would like to have further consultations with you on the proposed increase, to come to an appropriate increase and a time schedule, which will bring us in line with the rest of Wiltshire within the next 3 years.

In addition the separate tariffs for multi-seater journeys is of particular cause for concern, as in Wiltshire South any new plates issued have to be wheelchair accessible vehicles until October 2013. At the moment the current 3 tariff system works well, drivers and public alike understand them. Therefore, for the time being, we would like to retain the 3 tariff system.

Yours sincerely Hackney Carriage Driver's of Salisbury. Dear Hackney Proprietor

Taxi Fare Review – South Zone

In June this year all proprietors were asked to consider a proposed tariff for the South Zone of Wiltshire Council. A number of strong objections to this tariff were received.

Some proprietors objected to the multi seat tariff. Some proprietors agreed with having no extras, some wanted to keep them. A petition with 46 names on requested that the tariff be left as it is at present with a fare review in a year's time. A number of proprietors objected to the proposed 2am – 6am tariff. The proposed tariff was in a similar format to the other 3 Wiltshire Hubs, North, West and East Zones, it is hoped to reach an agreement where the South Zone has a similar tariff.

Because of the difference of opinion, the only way forward is to again consult with all licensed hackney carriage proprietors. Please complete the attached pro-forma.

Fisherton Street Taxi Rank

A request under safety grounds has been received from Salisbury City Council to remove the Fisherton Street Taxi Rank and change the rank located in Malthouse Lane for use 24 hours a day instead. Please indicate on the attached pro-forma if you would be in favour of this or not.

Road Closures

Salisbury Christmas Light Switch On will take place on Thursday 24th November 2011, therefore Blue Boar Row will be closed from 6pm-8pm.

Amesbury Christmas Street Market will take place on Wednesday 30th November 2011, therefore part of Salisbury Street, Amesbury from Salisbury Road to Flower Lane will be closed from 1pm–8pm,

Changes to Wiltshire Council Guidelines

On first application for a licence, only wheelchair accessible vehicles under seven years old from the date of first registration will be considered. All other types of vehicle must be under 5 years old on first application.

Vehicle Checks

One inspection a year will be carried out by the Council's Fleet Services Team. You will be notified by Fleet Services when your vehicle is due for this inspection. At this inspection you will be required to produce an MOT less than 28 days old. Yearly inspections will also be carried out by a Licensing Officer so that vehicles will still have 2 inspections and 2 MOT a year.

Please ensure that your completed pro-forma is returned to this office by no later than Monday 5th December 2011.

Yours sincerely

Sasha Grandfield Licensing Officer

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
2. 3.		
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
0	Louise and the successed Dens Constantiff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed tariff :	

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

6

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	YES
3.	I would like a fare review in (give date)	ASAP
4.	I would like to keep the existing 3 tariff structure	YES
5.	I am in favour of the multi seat tariff	
	8	
6.	I prefer to keep the extras as they are at present	YES
7	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	1. 200
9.	I do not wish to have a 2am-6am tariff	YES
	2	
Please	give details of your proposed tariff :	
1 0	JOULD LIKE	
	×	
TARIF	FI) £3.00 PULL OFF £2 A MILE	20P LEAP
TARIFF	2) £ 4.00 PULL OFF £ 2.60 A MILE	20P LEAF
TARIF	F 3) £6-00 PULL OFF £4.00 A M	ILE
		5
AND	TARIFF 2 TO START AT 10PM + SUN	VDAYS.
SCR	AP THE 20P FUEL EXTRA	

Taxi Rank

OCL

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	YES

Fare Review

1.	I do not wish to have a fare increase at this time	NO
2.	I am in favour of a fare increase now	NO
3.	I would like a fare review in (give date)	NO
4.	I would like to keep the existing 3 tariff structure	YES
5.	I am in favour of the multi seat tariff	WO
6.	I prefer to keep the extras as they are at present	YES
7.	I would like the extras incorporated in the Tariff	YES.
8.	Lounnert the proposed 2cm form tariff	NO.
<u>o.</u> 9.	I support the proposed 2am-6am tariff I do not wish to have a 2am-6am tariff	NO.
Pleas	e give details of your proposed <u>tariff</u> :	

1.	I would like the Fisherton Street Rank to stay in its present position	1
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	NO

3

Fare Review

6

4	I do not wish to have a fare increase at this time	1
1.		
2.	I am in favour of a fare increase now	V
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	\checkmark
5.	I am in favour of the multi seat tariff	
		1
6.	I prefer to keep the extras as they are at present	\bigvee
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	$\overline{\mathbf{v}}$
Please	give details of your proposed tariff :	
		- BIG 2 VENE
		IE PASI I YAARS
the second second	JER INFLITION)	
INTRODI	ice tarrif 2 on sundays.	
AN ALT	ERNATIVE TO MY INITIAL 10% - WOULD BE 15% WITH NO EXTRAS.	

Taxi Rank

*

1.	I would like the Fisherton Street Rank to stay in its	10	
	present position		?
2.	I would like the Fisherton Street Rank moved to		
	Malthouse Lane	V	

4

Fare Review

1.	I do not wish to have a fare increase at this time	X
2.	I am in favour of a fare increase now	1V
3.	I would like a fare review in (give date)	X
		.1
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	\times
	P	
6.	I prefer to keep the extras as they are at present	\times
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	X
9.	I do not wish to have a 2am-6am tariff	
Please	give details of your proposed <u>tariff</u> :	
	current	
The	- format of the prestors taint is f	me.
10.00	we have no extras, and a general	increas
Not	Such a huge neverse as seen	in the
Multi		raild
put	customers off riding in a tax; Th	anks
(Ø)		

1.	I would like the Fisherton Street Rank to stay in its	./
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	\sim

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	V
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please	e give details of your proposed tariff :	
1 (CANNOT BALEIVE AFTER 31/2 YEARS WE	ARE
	IL WAITING FOR A FARE INCREASE !	
An	is MOST USED COMMODITY (FUEL) HAS	Unit of
0		Usidere
(50)	NE A HO% PRICE INCREASE.	
TAR	AFF 1 \$3.00 POLLOFC \$2.100 A MIL	.E
	2 £4.00 · · · £2.800 · ·	
	3 16.00	

MULTI SEATERS 200 A MILE MORE ON EACH TARIFF

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

P.S. SO LONG AS WE STAY WITH THIS BEING A MAXIMUM TARIFF DRIVERS ARE ALWAYS ABLE TO NEGOTIATE !!!

 \bigcirc

Fare Review

6

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	3
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	~
Please	give details of your proposed tariff :	
500	rence added to PULL OFF	
	A	
OLD	¢ 2.50	
NEW	73.00 INCLUDING 200 FUEL SUBCHAR	ot
-	\sim	

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	./
	Malthouse Lane	

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6.	I profer to keep the outrop on they are at present	
7 .	 I prefer to keep the extras as they are at present I would like the extras incorporated in the Tariff 	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed <u>tariff</u> :	
	\$5 PULL OFF FEE	
	MILEAGE fre AS PROPOSED.	
1474		
	2	

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

8

Fare Review

5

3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	V
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	\checkmark
7.	I would like the extras incorporated in the Tariff	
		1
8.	I support the proposed 2am-6am tariff	
	I do not wish to have a 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
9.		
9. Pleas	I do not wish to have a 2am-6am tariff e give details of your proposed <u>tariff</u> :	
9.	I do not wish to have a 2am-6am tariff e give details of your proposed <u>tariff</u> :	
9. Pleas TAR	I do not wish to have a 2am-6am tariff e give details of your proposed tariff : $1FF = I \qquad PULL-0FF \qquad fare f2.00$	
9. Pleas	I do not wish to have a 2am-6am tariff e give details of your proposed tariff : 1FF I PULL-0FF fATE f2.00	
9. Pleas TAR	I do not wish to have a 2am-6am tariff e give details of your proposed tariff : $1FF = I \qquad PULL-0FF \qquad fare f2.00$	

1.	I would like the Fisherton Street Rank to stay in its	1
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

11

.....

Fare Review

1.	I do not wish to have a fare increase at this time
2.	I am in favour of a fare increase now YES
3.	I would like a fare review in (give date) IMMEDIATELY
	the tructure
4.	I would like to keep the existing 3 tariff structure
5.	I am in favour of the multi seat tariff
6.	I prefer to keep the extras as they are at present Mas
7.	I would like the extras incorporated in the Tariff
	Lounport the proposed 2am-6am tariff
8.	I support the proposed zamedant tann
9.	I do not wish to have a 2am-6am tariff
Diago	e give details of your proposed tariff : I HAVE LONIS VELT
rieas	NISHT RATE SHOULD START AT SAT 2100 INS.
140	NISHT RATE STRUCT STRUCT HI SHI ELECTION
VA C	ATE NIGHT NATE SEETIS REASONABLE TO REVLECT
THE	JANGERS TO DRIVERS MOT ALCOHOL AUELLED CUSTOFICE
BUT	- I DONT ASLEE WITH THE EXTLA ST MATES
11-1	2 CEN IN TIME, NETLO GALE VOUD DE SO
Exce	SSIVE AS TO DE MDICULOUS. WE CAN DISCOUNT
BUT	IT WOULD BE ALMOST EVERY VARE
1 100	DULD SUPPORT MISHT RATE ENDINES AT OGOO MAD
١F	STARTED FUCH EARLIER
	t Delowi

1. 🖈	I would like the Fisherton Street Rank to stay in its present position	YES
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	Na
a	NEASON: SAVETY, KSHERTON ST UNDER COTY MAID WELL LIT. MALTHOUSE LAMEIS NEITHER & KAN SHOKT.	1 700
WOL YEAN DRIV	VERS DO, ACROSS THE BOARD IN THE VERY BIFFICULT JO VERS DO, ACROSS THE BOARD IN THE NISHT Rage 290R RATES)	L -152
Side	THE DETITION NEWTONICD , IT WHI FI	Contra to the

O) // rewic

Fare Review

WHITH THE PLANE

1.	I do not wish to have a fare increase at this time	1
2.	I am in favour of a fare increase now	./
3.	I would like a fare review in (give date)	
		/_
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
		- /
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	\checkmark
Pleas	se give details of your proposed <u>tariff</u> :	

1.	I would like the Fisherton Street Rank to stay in its	/
	present position	\checkmark
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

-

4		
1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	V
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	V
7.	I would like the extras incorporated in the Tariff	
0		
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
DI		
Pleas	se give details of your proposed <u>tariff</u> :	

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its	/
	present position	V
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

()

Fare Review

-

	I do not wish to have a fare increase at this time	No
2.	I am in favour of a fare increase now	No
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	YES
5.	I am in favour of the multi seat tariff	No
6.	I prefer to keep the extras as they are at present	YES
7.	I would like the extras incorporated in the Tariff	No
8.	I support the proposed 2am-6am tariff	No
9.	I do not wish to have a 2am-6am tariff	YES
Pleas	e give details of your proposed <u>tariff</u> :	
1 1003		

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its	V.
	present position	IES
2.	I would like the Fisherton Street Rank moved to	NI
	Malthouse Lane	No

12

Fare Review

6

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	V
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	1
7.	I would like the extras incorporated in the Tariff	~ ~ -
0	Lownsort the supersonal Dans Care tariff	
8. 9.	I support the proposed 2am-6am tariff I do not wish to have a 2am-6am tariff	
0.		•
Pleas	e give details of your proposed <u>tariff</u> :	
		_

1.	I would like the Fisherton Street Rank to stay in its present position	\checkmark
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	

Fare Review

6

1	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6	I profer to keep the outrop on they are at propert	
6. 7.	I prefer to keep the extras as they are at present I would like the extras incorporated in the Tariff	- /
1.		
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed <u>tariff</u> :	
	1	

1.	I would like the Fisherton Street Rank to stay in its present position	\checkmark
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	V 2012
4.	I would like to keep the existing 3 tariff structure	V
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	471
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please No từ 11	e give details of your proposed <u>tariff</u> : Sectral, But Tamp 2 from 110 cloc Monday Monning of as me.	ue krund

1.	I would like the Fisherton Street Rank to stay in its	/
	present position	\checkmark
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
ð. ·	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
3.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	1V
Please	give details of your proposed tariff :	
Ø	ull off and rulage + 15%	
	and the second	and an other states of the
	*	
الديد بريسا		

Taxi Rank

1.a	I would like the Fisherton Street Rank to stay in its present position	K
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	8

(6

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	V
5.	I am in favour of the multi seat tariff	
0	I profer to keep the outrop on thou are at procent	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	V
Pleas	e give details of your proposed <u>tariff</u> :	
	1	
and the second		

1.	I would like the Fisherton Street Rank to stay in its present position	V
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	\succ
3.	I would like a fare review in (give date)	- 34 - 04
4.	I would like to keep the existing 3 tariff structure	×
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	×
8.	I support the proposed 2am-6am tariff	×
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed tariff :	

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

ł,

1	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	~
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please	give details of your proposed tariff :	
JAR	1FF 1 - 6am - 6pm	
TAR	IFF 2 - 6pm- Zam	
TAR	IFF 3 - Zaim - baim	
	$\delta_{1} = \delta_{1} \delta_{2} \delta_{1}^{2} \delta_{1}^{2}$	
		5// 5

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
-	Malthouse Lane	



20DGE at

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	YES
3.	I would like a fare review in (give date)	
	1	
4.	I would like to keep the existing 3 tariff structure	YES
5.	I am in favour of the multi seat tariff	NO
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	YES
8.	I support the proposed 2am-6am tariff	NO
9.	I do not wish to have a 2am-6am tariff	YES
Please	e give details of your proposed tariff :	
	USH TO KEEP 3 TARIFF STRUC	JULE
	H 1090 INCREASE. LE ITS NOT	BROKE
SAX	FIX IT NO GATRAS.	
100100		
I A	\$50 THINK ALL TAXIS SHOULD HA	TUE A.
	YGAR AGE LEMIT	
	YOTH HOS POINT	
		nire. diar
ar		Anadel Jan
		Charge Statement

1.	I would like the Fisherton Street Rank to stay in its present position	YES
2.	I would like the Fisherton Street Rank moved to	1 1
	Malthouse Lane	

Fare Review

1.	I do not wish to have a fare increase at this time	~
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	JAN 2012
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
•••		
6.	I prefer to keep the extras as they are at present	i
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	i
Diago	e sive details of vour successed toxiff :	
Pleas	e give details of your proposed <u>tariff</u> :	
	, , , , , , , , , , , , , , , , , , , ,	

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	. /
	Malthouse Lane	U

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	\checkmark
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	\checkmark
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	\checkmark
Pleas	e give details of your proposed <u>tariff</u> :	
	SATURDANS AND SUNDAYS SHOUND EDPERATE ON TAR	101
	STADUND STOPERATE ON TAR	NP(2)
	21	- 1

1.	I would like the Fisherton Street Rank to stay in its present position	V
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

1. I do not wish to have a fare increase at this time	
2. I am in favour of a fare increase now	Jun 2017
3. I would like a fare review in (give date)	JUREZUIZ
4. I would like to keep the existing 3 tariff structure	2
5. I am in favour of the multi seat tariff	2
6. I prefer to keep the extras as they are at present	
7. I would like the extras incorporated in the Tariff	
3. I support the proposed 2am-6am tariff	
I do not wish to have a 2am-6am tariff	
Please give details of your proposed <u>tariff</u> :	
\$\$ 5% next year and maybe 5%	the year
after. Ithink the Zam-Gan toroff O.	A SURDAY MU
to to come THURSDAY maring morning might	bea good
idea, as nothing much happas then. Or man	the 2-Sam
The Fisherton St Rank is no more unso	who than
	d'ortside
	createthe
	1 1
	nd I cim
not some if can there.	

1.	I would like the Fisherton Street Rank to stay in its	
	present position	•
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

do not wish to have a fare increase at this time am in favour of a fare increase now would like a fare review in (give date) would like to keep the existing 3 tariff structure am in favour of the multi seat tariff prefer to keep the extras as they are at present would like the extras incorporated in the Tariff	YES NO YES ND
would like a fare review in (give date) would like to keep the existing 3 tariff structure am in favour of the multi seat tariff prefer to keep the extras as they are at present	NO
would like to keep the existing 3 tariff structure am in favour of the multi seat tariff prefer to keep the extras as they are at present	NO
am in favour of the multi seat tariff prefer to keep the extras as they are at present	NO
am in favour of the multi seat tariff prefer to keep the extras as they are at present	NO
prefer to keep the extras as they are at present	YES
would like the extras incorporated in the Tariff	1171
	NU
support the proposed 2am-6am tariff	NO
do not wish to have a 2am-6am tariff	YES
2	1
e details of your proposed <u>tariff</u> :	
of fee ES all the time	
toriff (D EZ.40 TARIFFE)	-
en operatione	
(support the proposed 2am-6am tariff do not wish to have a 2am-6am tariff re details of your proposed tariff: of fee ks all the time toriff D f 2.40 Treatform

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its present position	VES
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	NO

24

Fare Review

1.	I do not wish to have a fare increase at this time	NO
2.	I am in favour of a fare increase now	YES
3.	I would like a fare review in (give date) Now	NIEV 2011
4.	I would like to keep the existing 3 tariff structure	425
5.	I am in favour of the multi seat tariff	yes
6.	I prefer to keep the extras as they are at present	NU
7.	I would like the extras incorporated in the Tariff	YES
[•		فرينك
8.	I support the proposed 2am-6am tariff	- NC
9.	I do not wish to have a 2am-6am tariff	in yes
Pet	OS IN LINE WITH THE REST OF WILTSHIRE	
STR	RT -MEIFF 2 4- 2200 UTUTIL 0700	

1.	I would like the Fisherton Street Rank to stay in its	. /
	présent position	- YES
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	XNU

Fare Review

1.	I do not wish to have a fare increase at this time	\sim
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	I YEAR
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	V
	рания (р. 1997) 1997 — Прила Парана, страна (р. 1997) 1997 — Прила Парана, страна (р. 1997)	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
-		
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed tariff :	
		·

1.	I would like the Fisherton Street Rank to stay in its present position	\checkmark
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
	8	
6.	I prefer to keep the extras as they are at present	1
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	/
9.	I do not wish to have a 2am-6am tariff	
	< 2 .)	
Pleas	e give details of your proposed tariff :	

Taxi Rank

×

1.	I would like the Fisherton Street Rank to stay in its	
	present position	\mathcal{V}
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

<u></u>		1
1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	GEPT 12
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	X
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	X
9.	I do not wish to have a 2am-6am tariff	~
Pleas	se give details of your proposed tariff :	-
P	nak TINE Auto OFF FARE \$3.0	
	NO REATRAS + LEANE THE YAND ALOS CH AS THEY ARE	Antiel
V	US CAN'T AFFORD TO UP SET THE FIEM	1 Ch CTON SAL
4	MAT WE HAVE GOT.	

1.	I would like the Fisherton Street Rank to stay in its	/
	present position	1/
2.	I would like the Fisherton Street Rank moved to	1.2
	Malthouse Lane	X

Fare Review

	2	
1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	1-13
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	YES
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	YES
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	YES
	1	
Please	give details of your proposed tariff :	
11	7AM - SPM. \$3Pull OSS+ \$ SIM - 7AM. \$4Pull OSS+\$	2 Par min
72	81m - 7AM. \$4Pull oss +\$	2.50pc
T3	THE SAME. NO. Change	
	0	

1.	I would like the Fisherton Street Rank to stay in its present position	XES
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	

U.

Fare Review

1.	I do not wish to have a fare increase at this time
2.	I am in favour of a fare increase now
3.	I would like a fare review in (give date)
4.	I would like to keep the existing 3 tariff structure
5.	I am in favour of the multi seat tariff
6.	I prefer to keep the extras as they are at present
7.	I would like the extras incorporated in the Tariff
8.	I support the proposed 2am-6am tariff
9.	I do not wish to have a 2am-6am tariff
	give details of your proposed tariff :
Lte	el the original tariff Should Stay,
at	least untill the ecompric doom + gloom
Jufts.	Put it up now it'll just drive
Custo	mers away,
0 A	1 5 1 1 1 1 1 1 1
Ret	to Fisherbon St rank, by moving it to
Malt	house La People will not see us parked
UP H	ere, people will Just Congregate elsewhere.
In n	my view Wiltshire Courcial have contributed to
this,	problem of So many Taxi's in this Market Town there is not anywhere to park up, ranks
Tavi D	and are to Small. The more the Council allows
	ank are to Small. The more the Council allows taxi's on the System, the Problem will grow!
<u>nore</u> 1.	I would like the Fisherton Street Rank to stay in its
	present position
2.	I would like the Fisherton Street Rank moved to
	Malthouse Lane

Fare Review

		/
1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
		/
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please	e give details of your proposed <u>tariff</u> :	-
Ō	s it stads.	

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

31

Fare Review

1	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	\checkmark
5.	I am in favour of the multi seat tariff	VY
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	V
8.	I support the proposed 2am-6am tariff	V
9.	I do not wish to have a 2am-6am tariff	
Dlogo	e give details of your proposed <u>tariff</u> :	
1 1003	e give details of your proposed tarm.	
0		
0.		

Taxi Rank

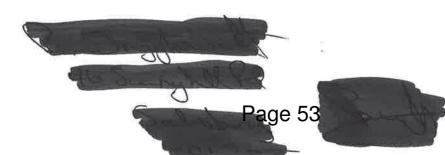
1.	I would like the Fisherton Street Rank to stay in its	\bigvee
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

32

Fare Review

I do not wish to have a fare increase at this time	/
I am in favour of a fare increase now	
I would like a fare review in (give date)	
I would like to keep the existing 3 tariff structure	
I am in favour of the multi seat tariff	
I prefer to keep the extras as they are at present	1
I do not wish to have a 2am-6am tariff	
e give details of your proposed tariff :	
E.E.I AB.COOD MODER	TRAS
End 2 - 14:000 "	u.
T-1 2 - 45.66 11	ч
tally s psing.	
	I would like a fare review in (give date) I would like to keep the existing 3 tariff structure I am in favour of the multi seat tariff I prefer to keep the extras as they are at present I would like the extras incorporated in the Tariff I support the proposed 2am-6am tariff I do not wish to have a 2am-6am tariff E give details of your proposed tariff :

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	



Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	V
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	V
6	I wrefer to know the outres of they are at present	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	V
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed <u>tariff</u> :	
	EL-VERY STRONGLY THAT ALL OF WILTS	SHIRE
SHO	ULD BE ON EXACTLY THE SAME TARI	=F
	IER ALL RULES/REGULATIONS - TAXI IN	
	- MUST BE THE SAME FOR ALL.	
	INDIVIDUAL RULES, EXAMIRE - NOTU	en in FRA
ALL	INDIVIDUAL NOLES, ENTITLE - NOID	SINGING
TAX	1 ON RANK IN AMESBURY) ASUNA	CCEP140L
AND	NEEDY REFORM.	
0		
	CALLY-ONE TARIFF AND ONE SET	of KULE
FOR	ALL WINTSHIRE	

1.	I would like the Fisherton Street Rank to stay in its present position	NOT
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	USED

<u>Pro-Forma</u>

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	2
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Pleas	e give details of your proposed <u>tariff</u> :	
	I WOULD LIKE A 20% INCREA	45E
	ON EYISTING FARES AND A	N
	ANNUAL REVIEW	
		• <u>·</u>

1.	I would like the Fisherton Street Rank to stay in its	/
	present position	V
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
	·	
6.	I prefer to keep the extras as they are at present	11
7.	I would like the extras incorporated in the Tariff	
	······································	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please	give details of your proposed <u>tariff</u> :	
		-
inc	rease the 'flag' amount by 50	2p
acr	is all tanks.	<u>.</u>
lnc	operate the extra's into the main	ave
ane	d'increase by 5%.	
	J	
	N	

1.	I would like the Fisherton Street Rank to stay in its	1.
	present position	V
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	E433

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	ARIL 12
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please	e give details of your proposed <u>tariff</u> :	
INCRE	EASE IN RULL OFF ONLY	
	/	(4)
PLE	ASE DO NOT ADD ANY MORE	= To
Lon	UCER JOLVENEYS.	
	, ,	
TT	COSTS ABOUT E48.00 TO GO T	O BLANDE
CAM	PAVOW. APPLY MORE WOULD BE	TO MUCH
	/	

I would like the Fisherton Street Rank to stay in its	/
I would like the Fisherton Street Rank moved to	
	present position

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4		
4.	I would like to keep the existing 3 tariff structure	V
5.	I am in favour of the multi seat tariff	
6.	I profer to keep the extraction they are at present	
	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	V
Pleas	e give details of your proposed tariff :	

1.	I would like the Fisherton Street Rank to stay in its	/
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

39

Pro-Forma

Fare Review

I do not wish to have a fare increase at this time	
	X
I would like a fare review in (give date)	JUNIS 2012
I would like to keep the existing 3 tariff structure	
I am in favour of the multi seat tariff	X
I prefer to keep the extras as they are at present	×
I would like the extras incorporated in the Tariff	~
I support the proposed 2am-6am tariff	X
I do not wish to have a 2am-6am tariff	~
give details of your proposed tariff :	
KAST PAREL WHEN THE FINANCIAL	••••••
ATION IMPROVES.	0.07 × 185
TAXIC TAXIC	
······································	9. di
TALANIAN AND TALANIA	
	I am in favour of a fare increase now I would like a fare review in (give date) I would like to keep the existing 3 tariff structure I am in favour of the multi seat tariff I prefer to keep the extras as they are at present I would like the extras incorporated in the Tariff I support the proposed 2am-6am tariff I do not wish to have a 2am-6am tariff

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	./
	Malthouse Lane	

5



Fare Review

<u>.</u>		1
1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	Yes
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	YES
5.	I am in favour of the multi seat tariff	
	T	
6.	I prefer to keep the extras as they are at present	No
7	I would like the extras incorporated in the Tariff	SOME
8.	I support the proposed 2am-6am tariff	No
9.	I do not wish to have a 2am-6am tariff	
Please	give details of your proposed <u>tariff</u> :	
TARI	RF1 START AT \$3-00 LATE GOES UP	eveny
180	YARAS	
TARI	of 2 START AT \$4.00 RATE GOLD 4?	EVERY
200	YARDS	
TARIA	F3 STILL DOUBLE TARIEF 1	
* NI	O MORE CHARGING COTRAS FOR NUMBER	of
	EDALE, JUST USE OF BOOT, AQAS E	

4	Lucardal like the Fish arten Otrest Deplete story in its	1	
1,	I would like the Fisherton Street Rank to stay in its	Vre	
	present position	162	
2.	I would like the Fisherton Street Rank moved to	10	~
	Malthouse Lane 🧃	NO	
· <u> </u>	MOST FISHERTON'S ST DASSENGENCE SEE ON THE RANK + CHOOSE IT, LILL NOT	TAXI'S	
1	ON THE LAWK & CHOOSE IT, LICE NO.	266	
	IN MALTHOUSE CANE.	DARK DARK	a. K
	IN MACTHOUSE CANE. My DANGOR IS CAUSED BY INCONSIDER	ATE PAIC	
	DUTSIDE CHARCOAL GILIL OPPOSITE RANK	κ.	
6	julisible ellipte ellipte ellipte	D	-
- N	LILFORD STREET BACK-UP TAXI QUE CLIDENT DUE TO DRIVERS PARKING TO	në, rotent	nac
	FRIDAR NUE TO DALVERS PARKING TO	ou Clare	
HT IT	choent one to breat first	- inter	
-	A FUNCTIONS-CAPAGE 60 NOT SEE UNIT	W TEN	
-	A FUNCTIONS-CAPAGE 60 NOT SEE OUT THEY PULL OUT INTO TRAFFIC		

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	V
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Please	give details of your proposed <u>tariff</u> :	+
1	WOULD LIKE TO KEEP EXISTING	TARRIES
BUT	WITH AN INCREASE TO THE ABOVE	IN LINK
IN ITH	WOULD LIKE TO KEEP EXISTING WITH AN INCREASE TO THE ABOVE CURRENT INFLATION & RISING MOTOR	ING
RYPA	NSKS IE. FURL TAX INSURANCE A	AND COUR
ING	LWARKS	-

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its present position	\checkmark
2.	I would like the Fisherton Street Rank moved to Malthouse Lane	

41

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	i
3.	I would like a fare review in (give date)	
4.	I would like to keep the existing 3 tariff structure	/
5.	I am in favour of the multi seat tariff	
6.	I prefer to keep the extras as they are at present	1
7.	I would like the extras incorporated in the Tariff	
	a yan-ban	
8.	I support-the proposed 2am-Gam tariff	1
9.	I do not wish to have a 2am-6am tariff	1
1	er, de 2an- Gan tariff infuirly discrimination who would yo have with their tale array an and these who have around worse - for a sone considention need to be given to of chose in effectively, a penalty tariff. (the tariff to proserium at say, you and he encouraged to go home this avoiding	1
with .	This would much sunt all concerns?	

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its present position
2.	I would like the Fisherton Street Rank moved to Malthouse Lane
Ø	This suggestion in with out ment.
	- he parsing trade - justher for pub etc
	- Justher for pub etc
	- Javon buser.
	- WHO EXTENTED 62 WE BUS RANK, ANYWM

0

Fare Review

1.	I do not wish to have a fare increase at this time	
2.	I am in favour of a fare increase now	~
3.	I would like a fare review in (give date)	
4	I have the eviction O to iff atmosphere	
4.	I would like to keep the existing 3 tariff structure	
5.	I am in favour of the multi seat tariff	
6	I prefer to keep the extrement they are at present	
6.	I prefer to keep the extras as they are at present	
7.	I would like the extras incorporated in the Tariff	
8.	I support the proposed 2am-6am tariff	
9.	I do not wish to have a 2am-6am tariff	
Pleas	se give details of your proposed <u>tariff</u> :	
	n	
		7

1.	I would like the Fisherton Street Rank to stay in its	
	present position	
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

74

Fare Review

1.	I do not wish to have a fare increase at this time				
2.	I am in favour of a fare increase now				
3.	I would like a fare review in (give date)				
4.	With the second				
5.	I would like to keep the existing 3 tariff structureI am in favour of the multi seat tariff				
6. I prefer to keep the extras as they are at present					
7.	I would like the extras incorporated in the Tariff \checkmark				
8.	I support the proposed 2am-6am tariff				
9.	I do not wish to have a 2am-6am tariff				
Please	give details of your proposed <u>tariff</u> :				
	OULD LIKE TO SEE A 15% 1	NULEASE			
	MEIFE BASED ON OUR EXISTING TA				
NO TH					
	OR MORE PEOPLE ON MULTI SEAT TH	RICE			
	F3 TO BE ADJUSTED TO DOUBLE D				
TARI	IN LINE WITH THE PROPOSED INC	, KUMAC,			

Taxi Rank

1.	I would like the Fisherton Street Rank to stay in its	
	present position	V
2.	I would like the Fisherton Street Rank moved to	
	Malthouse Lane	

WITH REFERENCE TO THIS RANK, HAVE A RESTRICTION ON It's USE FROM TPM-THM. IT IS NOT USED DURING THE DAY, BUT QUITE USEFULL AT NIGHT.

Hackney Carriage & Private Hire Licensing Public Protection Services Wiltshire Council PO Box 2281 Salisbury SP2 2HX

Dear Hackney Proprietor

Proposed Tariff Increase

In November 2011, 110 letters were sent to Licensed Hackney Proprietors asking for their views on the proposed increase in Tariff, 44 replies were received.

84% of those who responded were in favour of an increase, however the proposed tariff structure was very unpopular.

The other 3 taxi licensing zones in Wiltshire have accepted an increase and 5 tariffs, including a 2am – 6am Tariff. Wiltshire Council has now updated the old District conditions so that licensed vehicles have the same standards in all 4 of the licensing zones. The Tariff will also be the same across Wiltshire within a few years. It has been agreed that the South Zone can keep the present 3 Tariff structure for this increase on the understanding that the next increase will bring the South Zone Tariff in line with the rest of Wiltshire.

Enclosed is a proposed tariff for the South Zone of Wiltshire Council, if you have any objection to the proposed tariff please write to Mrs Kate Golledge, Licensing Manager, Wiltshire Council, Monkton Park, Chippenham Wiltshire SN15 1ER within 14 days of receipt of this letter.

Please bear in mind that this is a Maximum Tariff and you can discount the meter rate if you wish as long as the correct tariff is displayed on the meter.

Yours sincerely

Sasha Grandfield Licensing Officer

Direct Line: 01722 434243 Fax Number: 01722 438064 Email: <u>sasha.grandfield@wiltshire.gov.uk</u>

		South Zone					
Wiltshire	Council	Maximum Table of Taxi Fares					
	ere everybody matters	2012					
Tariff One	First 250 yeards						
Tariff One 6am to 10pm	First 352 yards (2/10 th of a mile or 322m) or part thereof £2.60	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 20p	Waiting time for each 48 seconds (=£15 per hour) 20p				
Tariff Two 10pm to 6am and on all Public Holidays with the exception of those covered by Tariff 3	First 352 yards (2/10 th of a mile or 322m) or part thereof £3.60	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 30p	Waiting time for each 60 seconds (=£18 per hour) 30p				
Tariff Three Christmas Day and New Years Day	First 352 yards (2/10 th of a mile or 322m) or part thereof £5.20	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 40p	Waiting time for each 60 seconds (=£24 per hour) 40p				
Soiling Charge – where the taxi or seating is soiled or defecated by any passenger or animal, which necessitates cleaning before the vehicle can be used again for public hire£100							
Mileage Charges		ond way					
T. 16 A	1 st Mile	2 nd Mile	Each sub mile				
Tariff One 6am to 10pm £2.60 + £1.60	£4.20	£6.20	£2.00				
Tariff Two 10pm to 6am £3.60 + £2.40	£6.00	£9.00	£3.00				
Tariff Three Christmas Day and New Years Day £5.20 + £3.20	£8.40	£12.40	£4.00				

CHARIOT TAXIS WILTON & DISTRICT

Tel: 61722-50-22-51

15 April 2012

Kate Golledge Licence Manager Wiltshire Council

3

Dear Ms Golledge,

P.EOEV/ED 1 8 APR 2012

PUBLIC PROTECTION

Re: Telecon 16.04.12 17:00 hrs / Proposed Interim Taxi Tariff for Salisbury

Further to my call to you today, I write to confirm my intention to support Salisbury's taxi trade in negotiating an appropriate tariff increase for 2012.

Accordingly, please find enclosed 21 complaints from taxi proprietors and drivers who are concerned that the proposed tariff will not result in a meaningful increase for short journeys. I also enclose my letter to proprietors, which encapsulates much of that which we discussed earlier today. It is worth noting that I could easily have doubled or trebled the amount of complaints regarding the proposed fares, given more time to get out and about, such is the feeling against the proposed tariff.

The 'long and the short' of this matter is perhaps an appropriate metaphor, with which to illustrate our complaint. As I stated to you, Salisbury is by virtue of its topography a fairly compact conurbation. Therefore, *long* taxi journeys are much less frequent than *short* taxi journeys, which are typically to the local housing estates; otherwise, most runs are less than 4 miles distant. If you consult the table on page 2 of my letter you will see that unless one consistently travels out of Salisbury, the proposed tariff will result in a real-time loss to our trade. Using the examples in the table, I have further spent a considerable amount of time comparing the proposed tariff with the current tariffs in place elsewhere in Wiltshire. Additionally, I have compared the current 2008 tariff with the proposed but rejected 2011 tariff. I was very surprised to find that even when comparing the Wilts East tariff with our 2008 tariff, we are still better off retaining the 'extras' charging system over short distances (when made by saloons on Tariff 1). Granted, larger capacity vehicles will make more than saloon cars; however, most taxis are now saloons or hatchbacks! (Incidentally, higher multiseat taxi rates are not reflected in the national taxi tariff tables, as published by *Private Hire and Taxi Monthly*. Accordingly, what to do?

It seems to me that historically, Salisbury's taxi trade may be judged as 'the author of their own misfortune'. Certainly, the previous district administration allowed too many parochial business interests to dominate the representative 'Taxi Panel', meaning independent proprietors' interests were not properly served. Notwithstanding previous failings, it is still not too late to sort out the mess left by the previous administration and there is an opportunity for Wiltshire Council to build goodwill with Salisbury's taxi trade. A good start would be for your department to acknowledge our concerns vis-à-vis the short distance taxi fare conundrum. I should add that although we accept (and could not prevent) governance by a devolved unitary authority, Wiltshire Council should in return accept that although Salisbury may have superficially similar enforcement requirements, we are not the same as, for example, Wiltshire East taxi hub. Simply, we are not trying to be different we are just where we are in the county.

Page 67

In summary, Salisbury needs a taxi tariff that reflects the city's constraining topography and the mainly short distances covered by the city's taxis. I should like to add that your advice and guidance would be greatly appreciated in this matter. In the meanwhile, I shall attempt to talk to as many long-standing proprietors as I can and hope that I can convince our trade to make appropriate and timely representations to your department. I am also happy for the time being to continue to facilitate our trade interests, as I perceive them to be, or as I am informed by referendum from the other proprietors. However, I am not the only voice prepared to be heard and there are others as equally or more strident than me, who may at some point let their views be known.

Yours sincerely



ELO	COMITLAINT	
FAO		18/ 25/
Kate Golledg	e, Licensing Manager, Wiltshire Council	No. 1 No. 1
NAME		PUBLIC Prish
ADDRESS	100 Manage Rel Sponsag	
TEL	DATI	E: 10-4-12

ONADE A INT

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	
Print name:	Page 69

	COMPLAINT	REG INVE
FAO		1 8 APR 2012
Kate Golled	ge, Licensing Manager, Wiltshire Council	PUBLIC PROTECTION
NAME	CT Brons	ANDRO LEGUES
ADDRESS	The first of the second s	
TEL	DATI	E: 10-4-2012

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed: Print name: Page 70

FAO		1
Kate Golled	ge, Licensing Manager, Wiltshire Council	1872517212
NAME	REEDAN MUNISING	PHBLIC PPOTents
ADDRESS	Gen (Withelpicel) - Car Dist - Sul	
TEL.	DATE	10-4-12

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Page 71

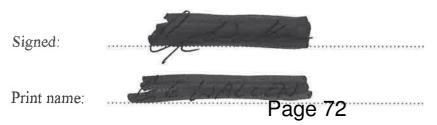
Signed:

Print name:

FAO	COMPLAINT	The second secon
Kate Golleds	ge, Licensing Manager, Wiltshire Council	1 Ø A.P.R. 2002
NAME	Carlon LARCOD	PUBLIC PROTACTION
ADDRESS	2 Decemental III	
TEL	DATE:	10/4/12

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.



FAO	COMPLAINT	and the second s
	ge, Licensing Manager, Wiltshire Council	10/22/22
NAME		PURNETRALEO
ADDRESS	20 State Commence P.	
TEL	DATE:	114 April 2012

ON TOT A TRUE

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

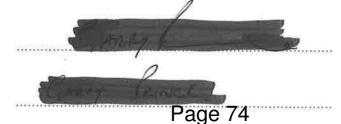
Signed. Print name: Page 73

	COMPLAINT	Arres 2 Ray
FAO		
Kate Golledg	ge, Licensing Manager, Wiltshire Council	18 222
NAME	CARLY DAVID PLAKE,	PUDLIC
ADDRESS	Variation 12 Stud	
TEL	DATE	12/4/12

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.



Signed:

Print name:

Kate Golledg	e, Licensing Manager, Wiltshire Council	18
NAME	Care Ventering	
ADDRESS	CT_Creywydlaniau contail	******
TEL	DATE:	12/4/2012

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

FAO

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.

Page 75

3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:

Print name:

Kate Golledg	ge, Licensing Manager, Wiltshire Council	10/91/22/2
NAME		PUBLIC PROTECTY
ADDRESS		Storage
TEL	DATE:	13/04/12

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	<u>Ulless</u>
Print name:	Page 76

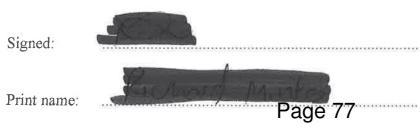
Kate Golleda	ge, <u>Licensing Manager</u> , Wiltshire Council	18
NAME	Lecter Ange	
ADDRESS	EL QUERES of TISLING	Salistang
TEL	DATE:	13/4/11 5

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.



FAO	COMI LAINT	 V weight
Kate Golleds	ge, Licensing Manager, Wiltshire Council	18/1-2022
NAME	ATCHER DERSIDIES	PUBLIC PROTECTI
ADDRESS	REPEILE VOE RD	
TEL		E: 13/4/12

COMDI AINT

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	. Sept.
Print name:	Page 78

COMI LAINT	
FAO	18
Kate Golledge, Licensing Manager, Wiltshire Council	,
NAME	PUBLIC PROFE
ADDRESS	1 SWGW
TEL	13/4/12

COMDUA INT

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed: Print name: Page 79

	<u>COMPLAINT</u>	2, 2541 41
FAO		18 /
Kate Golled	ge, Licensing Manager, Wiltshire Council	PUBLIC PRO
NAME		
ADDRESS		1912 600
TEL	DATE DATE	10 - 4 - 12

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	
	211
Print name:	Page 80

	COMPLAINT	Course
FAO		18 / 20 202
Kate Golledge, Licer	nsing Manager, Wiltshire Council	
NAME	TSICAS	PUBLIC PROTECT
ADDRESS		
TEL	DATE:	09.04.17

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed. Print name: Page 81

	COMPLAINT	1 Same
FAO		18/ - 222
Kate Golledg	e, Licensing Manager, Wiltshire Council	PUBLIC PROTE
ADDRESS	Carrow and the	
TEL	DATE:	10/3/2012

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:			
Print name:	Page 82		

FAO	<u>COMPLAINT</u>	1 Mar West of Street
Kate Golled	ge, Licensing Manager, Wiltshire Council	1 8 APE 2012
NAME	SPOHAM CENER	PUBLIC PROTE
ADDRESS	E Carlogues Parce TILINED	
TEL	DATE.	Contractor and a second

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	<u>ATTS</u>		
Print name:	Page 83		

Kate Golled	ge, Licensing Manager, Wiltshire Council	13
NAME		
ADDRESS		
TEL	DATE:	10:4:2012

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	
Print name:	Page 84

Kate Golled	ge, Licensing Manager, Wiltshire Council	10 4 - 202
NAME		
ADDRESS	SZ. CNC COL	
TEL	DATE:	10.04,2012

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed: Print name: Page 85

Kate Golledg	e, Licensing Manager, Wiltshire Council	1 8 / 1 2012
NAME	David C C Carp	PUDLIC PROTECTION
ADDRESS	CS ASIANK (A)	•••••••••••••••••••••••••••••••••••••••
TEL		10/4/12

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed: Print name: ade 86

FAO		1.0
Kate Golledg	e, Licensing Manager, Wiltshire Council	101217202
NAME	ME CALLONS BLOWP	PUBLIC PROTECTION
ADDRESS	3 5-6 EWBAS DEE 192	
TEL		10/H/12

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:	Edd-DQ>
Print name:	Page 87

	COMPLAINT	
FAO		3 (20 G)
Kate Golledg	e, Licensing Manager, Wiltshire Council	10 / 2012
NAME		PUBLIC PROTECTION
ADDRESS		Lans Const
TEL		11/4/2012

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

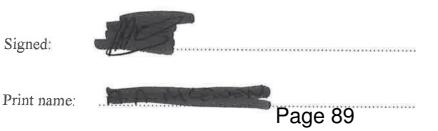
- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed: Print name: age 88

FAO	COMPLAINT	5 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Kate Golled	ge, Licensing Manager, Wiltshire Council	1 8 APR 2032
NAME	And a second p	PHDLIOPBACE
ADDRESS	Atom Commence Para	5.02 869
TEL	DATE:	10/04/12

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.



24.0	COMPLAINT	RECEIVED
FAO		1 9 APR 2012
Kate Golledg	ge, Licensing Manager, Wiltshire Council	
NAME	Term of all	PUBLIC PROTECTION
ADDRESS	A REAL PROPERTY AND A REAL	and haloup
TEL		17/4/12

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.

Page 90

3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:

Print name:

	<u>COMPLAINT</u>	· contraction of the
FAO		1 9 APR 2012
Kate Golledg	ge, Licensing Manager, Wiltshire Council	PUBLIC PROTECTION
NAME	CAVID TIONSON	
ADDRESS	27 ST MARRY FORP	SAUSOUP
TEL	DAT	E: 18/04/12

The parts of a start to a post the

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed Print name: Page

	COMPLAINT	and the second second second
FAO		19 APR 2012
Kate Golled	ge, Licensing Manager, Wiltshire Council	PUBLIC PROTECTION
NAME		
ADDRESS	te de la faite de la contra de la	
TEL	DAT	E. 17-04-12

COMPT A TRUE

Course Amongo

I have recently received notification of a tariff increase. However, when I read the Salisbury Journal, I realised that the 'extras' tariff had not been included as part of the traditional three-tariff system. Accordingly, I understand that taxi proprietors and drivers, as members of the public, may register a complaint about the proposed 2012 taxi tariff, within 14 days of the date of publication. I complain that:

- 1. The tariff as proposed will cause drivers to lose money on short journeys than when compared with the old tariff.
- 2. The tariff as proposed undermines Salisbury's taxi trade, and is therefore not a "fair fare increase"; rather it is an "unfair fare decrease."
- 3. Wiltshire Council has not properly consulted with the taxi trade and has sought fit to break with long established custom and practice;
- 4. Many proprietors did not notice in the letter sent to them that the 'extras' charging system had been left out of the proposed interim tariff many considered it was an error;
- 5. By what mandate does Wilts Council rely upon when they choose to treat Salisbury's taxi trade so unfairly, than when compared with other businesses?
- 6. By what mandate does Wilts Council rely upon when they choose to annually increase our licensing and other operating charges, often above the level of inflation, but then denies us the right to a reasonable annual tariff with which to pay for these higher costs?
- 7. By what mandate does Wilts Council rely upon when they choose to deny us our rights to a reasonable income while their employees enjoy gold-plated positions, pensions and other benefits from the public purse?

Specifically:

- 1. Iwish to see the system of extra charging for passengers, luggage and pets restored to an amount that takes into account the fact that Salisbury taxi trade has not seen a tariff increase during the last four years.
- 2. I also would like the fuel surcharge restored and increased as was promised when it was originally implemented.
- 3. I wish to see this matter quickly resolved without having to wait another year for Wilts Council to get their act together.

Signed:

Print name:

Page 92

CHARIOT TAXIS WILTON & DISTRICT

Tel: 01223002200

S Shighesbares Road, William, Selfising, Malashine, SP2 101

Kate Golledge Licensing Manager Wiltshire Council Monkton Park Chippenham Wiltshire. SN15 1ER

Dear Ms Golledge,

Re: Wiltshire S (Salisbury and District) Tariff Increase

Further to receipt of your revised taxi tariff proposal for Wiltshire South, please find my comments below and, overleaf, my response by way of a slightly adapted tariff.

This tariff reflects the support that a number of local proprietors have given me, all of them having taken the time to express their views and further provide their advice vis-à-vis a tariff that they consider reasonable in all the circumstances.

I have found the following to be true:

- 1. Many proprietors wish to retain the 3-tariff system and consider the 5-tariff system currently inappropriate for Salisbury.
- 2. There is no evidence of abuse of the extras surcharging system, and neither is there evidence of public concern at how this system is applied.
- 3. The surcharging system is fully stated in the taxis' Table of Fares and easily visible and self-explanatory when displayed on the taxi meter; therefore, it is nonsense to describe the system as anything other than transparent. However, it is accepted that problems may arise with new drivers who make mistakes with their meters and end up being unable to rectify the problem in front of their customers it is thus more about "training" than "trouble".
- 4. If this system is omitted from the tariff, the current tariff proposals from Wiltshire Council do not compensate for the loss of revenue that the surcharging system provides to compensate for the additional costs of ferrying up to 8 passengers.
- 5. Additionally, without this system, there is no way of providing a fair surcharge when operating from a distant pickup point to a destination out of area. In these cases, a surcharge is sometimes agreed because the taxi driver may have to travel many miles to and from the pickup point than the actual paid taxi journey and is therefore compensated for the dead miles; such surcharges are always agreed by telephone bookings. As taxis may not 'dead run' i.e. run with the meter on when going to a pickup point, there is no way of proving what was verbally agreed at the point of booking. Current practice is that the extras button may be used to provide an agreed surcharge at the flag-fall of a distant pickup point when a destination is still further away from the operating base. This also ensures that there is visual evidence (for the police) of what was verbally agreed should there be a dispute.



15/05/2012

- 6. The conventional 3-tariff system, with its incorporated 'extras' surcharges, does not discriminate against taxis with less than five passenger seats. The same cannot be said of the 5-tariff system, which is discriminatory as it provides proprietors of taxis having five seats or more with much higher returns for the same journey than when compared with smaller taxis. It is also disturbing that the 5-tariff system is hidden from the national rankings produced by Private Hire and Taxi Monthly; it also makes a mockery of the ranking system.
- 7. The fact that many proprietors choose not to surcharge is not in itself evidence that the system is flawed, abused or unnecessary in the modern taxi tariff. Further, by what mandate does Wilts Council rely upon when it effectively forces Salisbury to adopt a tariff system that the trade has not asked for and one that clearly disadvantages this city in terms of the tariffs so proposed?
- 8. As previously stated Salisbury is effectively a small market town, the topography of which constrains it taxis trade to relatively short distance work. The 5-tariff system, as currently configured, only rewards larger vehicles travelling longer distances than when compared with the existing 3-tariff system. The majority of taxi drivers would also have faced a retrograde situation with a tariff that actually would have taken away from them a significant proportion of their 2008-based income. Most importantly, despite assurances from Wiltshire Council, the current 5-tariff system does not incorporate the equivalent of the Salisbury tariff surcharges for tariffs 1/2. Moreover, had this been implemented, Salisbury's smaller taxis would have effectively fallen much further behind in the national tariff rankings.
- 9. In September 2008 Salisbury was ranked 34 in the national tariff rankings and has now slipped to 121. The proposed tariff would not restore us to our former position. Moreover, during the next year or so the rest of Wiltshire will inevitably leapfrog Salisbury as and when Wiltshire's taxi trade requests a tariff increase.
- 10. Salisbury's taxi trade proposal is only just above the current Wilts East's tariff at flag-fall but gives both smaller and larger taxis proportionate reward for their additional passengers via the conventional surcharging system.

Finally, should Wilts Council force Salisbury to forego its surcharging system from the conventional tariff, without appropriate recompense, Salisbury's taxi trade may become disaffected and alienated and may permanently forego the 5-tariff system, making a mockery of the council's plans for countywide harmonisation of the taxi tariff. Wiltshire Council also leaves itself open to challenge via judicial review of any decision to deny Salisbury that which it already has been given.

Yours sincerely

Prop. Chariot Taxis of Wilton and Salisbury

TRADE PROPOSAL FOR TAXI TARIFF INCREASE - SALISBURY

Tariff One 6am to 10pm	First 352 yards (1/10 th of a mile or 322m) or part thereof £3.20	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 20p	Waiting time for each 48 seconds (=£15 per hour) 20p
Tariff Two 10pm to 6am and on all Public Holidays with the exception of those covered by Tariff 3	First 352 yards (1/10 th of a mile or 322m) or part thereof £4.50	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 30p	Waiting time for each 60 seconds (=£18 per hour) 30p
Tariff Three Christmas Day and New Years Day	First 352 yards (1/10 th of a mile or 322m) or part thereof £6.00	Each subsequent 176 yards (1/10 th of a mile or 161m) or part thereof 40p	Waiting time for each 60 seconds (=£24 per hour) 40p
SURCHARGES			
'Fuel Surcharge' per journey			40p
For use of the boot			60p
For each dog or other animal carried at the discretion of the driver (no charge for guide dogs/hearing and certain other assistance dogs Under DDA 1995)			60p
For each person carried in excess of one			60p
Soiling charge - whether taxi or seating is soiled or dedicated by any passenger or animal, which necessitates cleaning before the vehicle can be used again for public hire.			£100
Mileage Charges	1 st Mile	2 nd Mile	Each sub mile
Tariff One 6am to 10pm £3.20 + £1.60	£4.80	£6.80	£2.00
Tariff Two 10pm to 6am £4.50 + £2.40	£6.90	£9.90	£3.00
Tariff Three Christmas Day and New Years Day £6.00 + £3.20	£9.20	£13.20	£4.00

NB

1. Salisbury would **not** have benefitted from the proposed **April 2012** tariff when making journeys fewer than 10 miles on Tariffs 1/2

2. Salisbury is benefitting only slightly from a revised **May 2012** proposal, albeit marginally for longer journeys on Tariff 1. Tariff 2 is better and because of 10:00 pm start.

3. Saliently, there would **not** be any significant gains on Tariff 2 on either WC's proposal until well after the 5th mile point.

4. The proposed tariffs from WC still do **not** include extras or a rise so applied to take account of the last 4 years' losses and any relative increases in the extras and fuel charges /surcharges. Accordingly, had the surcharges been properly reviewed and incorporated into a combined new tariff, Salisbury should have seen positive gains for shorter journeys within the boundaries of Salisbury city.

6. The Salisbury 'Trade Proposal' represents a reasonable tariff, albeit marginally higher than Wilts Council's May 2012 proposal. The extras, or surcharges, system is retained and increased in line with previous increases. The flag at £3.20 T1 and £4.50 T2 reflects the 'ball park' position had Salisbury implemented tariff increases over several of the last 4 years. Moreover, in consideration of Wilts N, S, and E taxi hub's tariffs, Wilts East are currently at £3.00 T1 and £4.50 T2, having implemented a tariff increase in July 2011, and these hubs are able to charge considerably more on T4 and T5 for vehicles with more than five seats. Salisbury therefore requests that the conventional 3-tariff with its incorporated surcharging system is retained until such time as the 5- tariff system is implemented.



© David W Haynes, Chariot Taxis

This page is intentionally left blank

Wiltshire Council

Licensing Committee

28 May 2012

Increase in Taxi fees

Executive Summary

This report considers the responses to the proposed increase of Hackney Carriage and Private hire fees for the regulated zone of Wiltshire Council following the 28 day public consultation.

Proposal

That the Licensing Committee consider the objections and increase the fees to:

- £180 for vehicle licenses;
- £91 for newly licensed drivers; and
- £30 for each knowledge test carried out.

The increase in fees to take effect from 01 July 2012.

Reason for Proposal

This is a statutory requirement for the Council.

Maggie Rae

Corporate Director of Public Health and Public Protection

Wiltshire Council

Licensing Committee

28 May 2012

Increase in Taxi fares

Purpose of Report

To consider Hackney Carriage and Private Hire fee increase for the regulated area of Wiltshire Council following the public consultation.

Background

The Local Government (Miscellaneous Provisions) Act 1976 section 70 requires the Council to place a notice in a local newspaper stating the proposed fees to be charged for hackney carriage proprietors' licenses; private hire vehicle licenses; and private hire operator's license.

A notice was placed in the newspaper on the 5 April 2012.

Within the 28 day consultation period the Council received one letter of objection and a petition containing 44 signatures of licensed proprietors.

All the objections have come from proprietors licensed in the North zone of Wiltshire Council's regulated area.

The letter and petition are attached at Appendix A.

The objections have not been withdrawn therefore those objections must now be considered by the licensing committee.

The licensing of vehicles and drivers under the Local Government (Miscellaneous Provisions) Act 1976 is a self financing service and Wiltshire Council is legally unable to make a profit from the service.

The following figures give a breakdown of costs against income for the licensing service (period covering the 1 January 2011 to the 31 December 2011.)

Salaries	171,658
Vehicle Licences	3,153
MOT Inspections	150
Publications etc.	6,199
Statutory Notices	1,275
Equipment Purchases	1,018
Photocopier Rental	233
Miscellaneous Costs	295
Licence Income	(238,480)
TOTAL	(54,498)

Central Costs	Based on 10/11
---------------	----------------

Admin and Building	31,515
Finance	630
HR	1,810
ICT	16,023
Insurance	319
Policy & Comms	1,674
Procurement	185
SST	636

Surplus (1,706)

The Surplus shown does not take into account inspection fees owed to Fleet services that carry out the six monthly inspections of licensed vehicles, if these cost were taken into account the service budget would show a deficit in the region of £20,000.

The increase of £18 per vehicle license fee plus the introduction of a £30 knowledge test fee for newly licensed drivers would cover the deficit in the service budget thus rendering the service self financing.

Before the formation of Wiltshire Council the North zone proprietors paid £250 for their vehicle license fee, therefore if the committee were minded to increase the vehicle fee to £180 as recommended, the proprietors in the North would be paying $\pounds70$ less than they were in 2008.

Since the formation of Wilshire Council, efficiency savings through reduction in staffing costs has meant that the Council has one of the lowest cost vehicle licensing services in the country compared to other similar sized unitary councils. The fees charged by Wiltshire Council for this licensing service are lower than South Gloucestershire, Swindon Borough Council and BANES.

Environmental Impact

There is minimal environmental impact of these proposals.

Equality and Diversity

The impact of these proposals is assessed as `low` against the Councils statutory responsibilities.

Risk Assessment

If an increase in the fees is **not** implemented there will be a reduction in the service given to both the trade and placing public safety at risk.

Financial Implications

If there is no increase in the fees charged by the council for this service the budget for the financial year 2012/2013 will be in deficit forecasted to be £25,000

Legal Implications

The Council has advertised the proposed increase in fees chargeable for this service; the increase has been calculated on the basis of a cost neutral service to the Council and the income and expenditure of the service is open to inspection to both the trade and public.

The Council has considered all objections to the proposed increase in fees chargeable before a decision has been made as required by law.

Conclusion

Following the public consultation and consideration of the objections, there is a demonstrable need for the increase in fees charged by the Council for this service. The increase has been kept to a level required to cover the council's costs in providing the service.

Recommendation

That the Licensing Committee consider the objections and increase the fees to:

- £180 for vehicle licenses;
- £91 for newly licensed drivers; and
- £30 for each knowledge test carried out.

The increase in fees to take effect from 01 July 2012.

Maggie Rae Corporate Director of Public Health and Public Protection

Report Author: Kate Golledge, Public Protection Manager Safer Communities and Licensing

Contact Details: <u>kate.golledge@wiltshire.gov.uk</u>

Background Papers

Local Government (Miscellaneous Provisions) Act 1976 Taxis - Licensing Law and Practice

Appendices

Appendix A - Letter of objection and petition against the increase in fees charged by Wiltshire Council

VIVS TAXIS CHIPPENHAM WILTSHIRE.

12 April 2012

VIVIENNE & ADRIAN PEPLER 19 HART CLOSE ROYAL WOOTTON BASSETT SWINDON

SN4 7FN

I'm writing in response to your advert. I have strong views on the increase to the proposed changes to the vehicle /operator/ drivers licence, We are OBJECT to the proposed increase.

I'd like the opportunity to tell you about my experience and how this will could contribute to the running of your company. In chippenham and local areas the trade has gone and the town has lost most of the shops .charity shops have replaced them but the local people are taking shopping out of the town . The night life is so bad drivers are staying out longer .drivers are having to put longer hours in and get less money , I would like to see the price for drivers Appling for their first drivers badge to go up and drivers putting a new vehicle on . not replacing or renewing .drivers are having a hard time at the moment with petrol prices . We as the trade need more rank space .we think prices are to high for what we get , We need two meeting a year and I think we should have been told about this proposed changes but we had to read it in the paper. Yet once again the local taxi are kept in the dark .

I look forward to discussing this with the local council.

Sincerely,

Vivienne pepier Adrian pepier

RECEIVED

0 3 MAX 2012

10	2011 2010	0 3 MAY 2012
AP	RIL 2012	
0	BJECTIONS TO INCREA	SE TAXI FEES
VEH	HICLE .OPERATORS / D	RIVERS LICENC
process of the second		
BADGE	DRIVERS NAME	and the second secon
-132	A PEOLER	
-112.	A ChiFtoRD.	
- 299	D.MOULAS.	
- 085	A L Muzz	
-001.	RICKY LESTRANGE .	
- 048 - 336	George Varkey ROBERT-EVANS	
- 556	JREICH	
157	Valericky AKCe	
- 47	Rollin	
163	SPattosm	
- 310	Elec.	
- 009	BIRA	
155	A MUhammal	
-239	S. MONJUR Ahmed	
- 312	PETER FABIAN	
-219	ALAN OWEN	
- 135	MAITONS CHILL MWREELEN Jozsef Horverth NIGER DAVIS.	
311	Jozsef Harvath	
053	NIGER DAVIS.	
_		

RECEIVED

0 3 MAY 2012

PRIL 2012 PUBLIC PROTECTION OBJECTIONS TO INCREASE TAXI FEES **VEHICLE .OPERATORS / DRIVERS LICENC**

BADGE NUMBER	DRIVERS NAME
- 92	da listen annalder
- 11.3	MALECKI IBENEVSZ
151	ANOY COOPER
-214	AHMED EL-AMRITI
-127	AHMED EL-AMRITI
- 142	An cor
- 213	DAVID WRIGHT
-328	MROFER
-116	massell -
- 335	
- 063	Thasking (supposed to be in recourson)
-006	SBauley,
-073	C-APREBY.
-135	D J BARA
1040	
100	Supprinder Sigh.
1087	ISON (SOD)
	J. Colocy
- 125	AMOAN .
160	

This page is intentionally left blank

Wiltshire Council

Licensing Committee

28 May 2012

Change to Scheme of Delegation

Executive Summary

This report informs members of the additions and amendments necessary to the scheme of delegation specifically to licensing in the Constitution due to changes in the primary legislation.

This report seeks councillors' views on these changes before approval is sought form Council.

Proposal

That the Licensing Committee approve the additions and amendments to the scheme of delegation as detailed within this report and recommends them to Council for its approval.

Reason for Proposal

To ensure that all licensing functions of the Council are appropriately covered in the Constitution.

Maggie Rae

Corporate Director of Public Health and Public Protection

Wiltshire Council

Licensing Committee

28 May 2012

Change to Scheme of Delegation

Purpose of Report

 To invite Members to approve additions and amendments to the scheme of delegation in relation to the Licensing Act 2003 and the Town Police Clauses Act 1847 as amended by the Local Government (Miscellaneous Provisions) Act 1976

Background

- 2. The current scheme of delegation specific to licensing was last approved by members of the Council on the 01 December 2010
- 3. The Licensing Act 2003 has been amended by the Police Reform and Social Responsibility Act 2011 to give amongst other measures the status of Responsible Authority to the Licensing Authority, thus enabling the Licensing Authority itself to make representations on new applications made in accordance with Section 17 of the Act; to make representations on variations to licenses made in accordance with Section 34 of the 2003 Act and also to call a review of an existing licence in accordance with Section 51 of the 2003 Act.
- 4. The Licensing Authority has always been a Responsible Authority in respect of the Gambling Act 2005 and that function is delegated to Officers of the Council specifically the Public Protection Licensing Manager. It is proposed that the function for the 2003 Act should also be so delegated but should also include the Senior Licensing Officers to allow the service to continue in the Managers absence.
- 5. The other amendments to the scheme include the power to suspend, revoke or refuse to renew licences under the Town Police Clauses Act 1847 as amended by the Local Government (Miscellaneous Provisions) Act 1976 it is proposed to delegate these powers to the public Protection Licensing Manager. A full scheme of delegation including the proposed additions and amendments is appended at **Appendix A.** for the attention of Members.
- 6. Further amendments to the scheme of delegation will be required in September 2012 when additional changes to the Licensing Act 2003 will be enacted.

Environmental Impact

7. There is minimal environmental impact of these proposals.

Equality and Diversity

8. The impact of these proposals is assessed as `low` against the Council statutory responsibilities.

Risk Assessment

9. If the proposed amendments and additions are not made to the scheme of delegation the efficiency of the licensing service could be reduced.

Financial Implications

10. There are no implications

Legal Implications

11. Amendment of the scheme of delegation will reduce the risk of legal challenge to any licensing processes.

Recommendation

12. That the Licensing Committee approve the additions and amendments to the scheme of delegation as detailed within this report and recommends them to Council for its approval.

Maggie Rae Corporate Director of Public Health and Public Protection

Report Author: Kate Golledge, Public Protection Manager Safer Communities and Licensing

Contact Details: <u>kate.golledge@wiltshire.gov.uk</u>

Background Papers

The Licensing Act 2003 The Supplementary Guidance to the Licensing Act 2003, April 2012 The Police Reform and Social Responsibility Act 2011

Appendices

Appendix A - Proposed Amended Scheme of Delegation Specific to Licensing

This page is intentionally left blank

Proposed Amended Scheme of Delegation

Specific to Licensing

Licensing Act 2003

Table of delegations of Licensing functions

Matter to be dealt with	Full Committee	Sub- Committee	Officers
Application for personal licence with unspent convictions		If a police objection	If no objection made
Application for premises licence/club premises certificate		If a relevant representation made	If no relevant representation made or if representation made and all parties subsequently agree on a revised application.
Application for provisional statement		If a relevant representation made	If no relevant representation made or if representation made and all parties subsequently agree on a revised application
Application to vary premises licence/club registration certificate		If a relevant representation made	If no relevant representation made or if representation made and all parties subsequently agree on a revised application
Application to vary designated personal licence holder		If a police objection	All other cases
Request to be removed as designated personal licence holder			All cases
Application for transfer of a premises licence		If a police objection	All other cases
Application for interim authorities		If a police objection	All other cases

Matter to be dealt with	Full Committee	Sub- Committee	Officers
Application to review premises licence / club premises registration		All cases	
Decision on whether a complaint is irrelevant, frivolous, vexatious, etc.			All cases
Decision to object when local authority is a consultee and not the lead authority		All cases	
Determination of a police representation to a temporary event notices		All cases	
Determination of an Environmental Health representation to a temporary event notice		All cases	
Determination of application to vary premises license at Community premises to include alternative license conditions		If police object	All other cases
Decision whether to consult other responsible authorities on minor variation applications.			All cases
Determination of minor variation application			All cases
Decision to suspend club premises certificate or premises license for nonpayment of annual fee.			All cases
Making a representation on behalf of the Licensing Authority			Licensing Manager and Senior Licensing officers
Initiating a review on behalf of the Licensing Authority			Licensing Manager and Senior Licensing Officers
Determination of Minor Variations			All cases

Gambling Act 2005

Table of Delegations of Licensing Functions

Matter to be dealt with	Full Council	Licensing Committee or Sub-Committee	Officers Public Protection Licensing Manager
Three year licensing policy	x		
Policy not to permit casinos	x		
Fee setting - when appropriate	x		
Application for premises licences		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a variation to a licence		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Application for a transfer of a licence		Where representations have been received from the Commission	Where no representations received from the commission
Application for a provisional statement		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Review of a premises licence		x	
Application for club gaming/club machine permits		Where representations have been received and not withdrawn	Where no representations received/representations have been withdrawn
Cancellation of club gaming/club machine permits		х	
Applications for other permits			x

Matter to be dealt with	Full Council	Licensing Committee or Sub-Committee	Officers (Public Protection Licensing Manager)
Cancellation of licensed premises gaming machine permits			x
Consideration of temporary use notice			x
Decision to give a counter notice to a temporary use notice		x	
Determination as to whether a person is an interested party			x
Determination as to whether representations are relevant			x
Determination as whether a representation if frivolous, vexatious or repetitive			x

Table of Delegated Functions

Matter to be dealt with	Full Committee	Sub – Committee	Officers
Schedule 3 Local Government (Miscellaneous Provisions) Act 1982 (as required by the sex establishments policy)	The Licensing Committee or Sub Committee will determine any new application or existing application where objections have been received	The Licensing Committee or Sub Committee will determine any application	To determine renewals where no objections have been received
Schedule 4 Local Government (Miscellaneous Provisions) Act 1982 (Consent street trading)	The Licensing Committee or Sub Committee will determine applications where refusal has been recommended by officers, and subsequent representations have been received from the applicant	The Licensing Committee or Sub Committee will determine applications where refusal has been recommended by officers, and subsequent representations have been received from the applicant	In all other cases

Powers to suspend/revoke or refuse to renew licenses under the following legislation: Town Police Clauses Act 1847 as amended Section 50 Local Government (Miscellaneous Provisions) Act 1976 –Section 60,61 and 62	For all these functions there is no role for the committee as there is a statutory right of appeal to the Magistrates' Court	For all these functions there is no role for the sub - committee as there is a statutory right of appeal to the Magistrates' Court	Licensing Manager.
Powers to determine applications for licenses and permits under the following legislation:			All other cases.
Town Police Clauses Act 1847 as amended Sections 40,46 Local Government (Miscellaneous Provisions) Act 1976 - Section48,51,55			
Section 13 – 17 Local Government (Miscellaneous Provisions) Act 1982 (acupuncture, tattooing, ear Piercing and electrolysis)			
Performing Animals (regulation) Act 1925			
Zoo Licensing Act 1981			
House to house collections Act 1939			
Pet Animals Act 1951			
Animal Boarding Establishments Act 1963			
Riding Establishments Act 1964 and 1970			
Breeding of Dogs Act 1973			
Breeding and Sale of Dogs (Welfare) Act 1999			
Scrap Metal Dealers Act 1964			
Dangerous Wild Animals Act 1976			
Lotteries and Amusements Act 1976			
Hypnotism Act 1952 (as amended) and Schedule 3 Local Government (Miscellaneous Provisions) Act 1982			

Matter to be dealt with	Licensing Committee	Sub-Committee	Officers
Breeding and Sale of Dogs (Welfare) Act 1999			
Scrap Metal Dealers Act 1964			
Dangerous Wild Animals Act 1976			
Lotteries and Amusements Act 1976			
Hypnotism Act 1952 (as amended) and Schedule 3 Local Government (Miscellaneous Provisions) Act 1982			

Criminal Justice and Police Act 2001 and Violent Crime Reduction Act 2006

Table of Delegations of Licensing Functions

Matter To Be Dealt With	Full Council	Licensing Committee or Sub-Committee	Officers (Service Director Public Protection Services)
Making Designated Public Places Orders (DPPOs)		x	